

Payment Methods:

In Person

To pay your bill in person, you must visit the Collector's Office in the Slade Building during regular office hours, which are: Monday 9:00 am – 6:00 pm, Tuesday through Thursday: 9:00 a.m. to 4:00 p.m. We are closed on Fridays.

By Mail

Tax bills may be mailed to Town of Hubbardston, Po Box 397, Fitchburg, MA 01420. *Please include the remittance copy in order to ensure that your payment is properly credited.*

Outside Drop Box

Locked drop box located in front of the Library Basement entrance for your after-hours convenience. Non-cash payments only.

IF THE BUILDING IS OPEN AND YOUR BILL IS DUE THAT DAY, IT IS BETTER TO MAKE PAYMENT AT THE OFFICE.

Pay Bills On-Line

Real Estate, Personal Property, and Motor Vehicle Excise may be paid on-line using the Unibank Unipay site that can be accessed from the Home Page of this web site as well as the Tax Collector page. You may pay online either by having your payment electronically deducted from your checking account, or by using your MasterCard or Discover credit card. If you wish to take advantage of this convenient method of paying your bills, go to the Home Page or the top of this page and click on the button marked "Pay Bills On-Line." The Town's pay on-line system is run by UniBank and is a secure site. **Only current bills are available to be paid on-line. Delinquent bills will not be processed.**

Pay by Credit Card (MasterCard, VISA or Discover Card): You may also pay by using a credit card in office. Unfortunately, we are not set up to take credit card information over the phone. Be advised, however, that the "merchant fees" which the credit card companies charge for this service, and which would ordinarily be paid by a retail store as a part of the cost of doing business, must be paid by you as a "convenience fee" if you choose to make your payment by credit card.

Bank On-Line Payment Systems

Some residents prefer to pay their municipal bills by using on-line systems offered by their bank. We do not recommend this type of payment because no bill is remitted with the payment, and because the on-line payment vendors have informed us that they discourage their customers from using their services to make payments to governmental units. We will accept these payments, however, provided that we can immediately determine for whom and for what type of bill the payment is being remitted. If we cannot make such determination, we will mail your check back to you and ask that you return it with the appropriate bill form.

In order to avoid having these types of checks returned to you, please make sure that it is clear what type of bill is being paid (tax, excise). Bill number and year if payment is being made on a tax or excise bill (**tax and excise bill numbers change every year, so you should verify the bill number each time you make a payment**).

Cash Payments

If you wish to pay in cash, the **ONLY** way to do so is to pay at the office during regular business hours.

Insufficient Funds Checks

Any check which is returned to this office and, **for whatever reason**, is not honored by the payer's bank, will be subject to the statutory penalty as outlined in Massachusetts General Laws, Chapter 60, Section 57A. The penalty is 1% of the face value of the check with a minimum charge of \$25.

The original payments from these checks will be reversed leaving the bill unpaid and as a result any discounts that were received will be lost. If the insufficient funds check was in payment of a tax bill, and if the payment due date has passed, interest and all other applicable fees will be charged to the account.